

# ALBERTA NON-GRID RISK SHARING POOL MARCH 2020 OPERATIONAL REPORT ACTUARIAL HIGHLIGHTS

Related Bulletin: F2020-028 Alberta RSPs March 2020 Operational Reports

For your convenience, bookmarks have been added to this document. To view them, please click on the BOOKMARK tab at the left.

Should you require any further information, please call Aidan Chen, AVP Data & Analytics at (416) 863-1750 x 4804.



# **ACTUARIAL HIGHLIGHTS**

# **RSP ALBERTA NON-GRID**

# OPERATIONAL REPORT MARCH 2020

# TABLE OF CONTENTS

| 1 | Sun  | nmary   | 2        |
|---|------|---|----------|
|   | 1.1  | Valuation Schedule (Fiscal Year 2020)   | 2        |
|   | 1.2  | New Valuation   |          |
|   | 1.3  | Appointed Actuary and Hybrid Actuarial Services Model                           |          |
|   | 1.4  | Consideration of Recent Legal Decisions and Changes in Legislation / Regulation | 5        |
|   | 1.5  | Current Provision Summary   | <i>6</i> |
| 2 | Acti | ivity During the Month of March 2020  | 7        |
| _ | 2.1  |   | 7        |
|   |      | 2.1.a Actual vs. Projected (AvsP): Earned Premium                               |          |
|   |      | 2.1.b AvsP: Recorded Indemnity & Allowed Claims Expense                         |          |
|   |      | 2.1.c AvsP: Paid Indemnity & Allowed Claims Expense                             | 11       |
|   | 2.2  | Actuarial Provisions  | 12       |
| 3 | Ulti | mate Loss Ratio Matching Method   | 14       |
| 4 | Cale | endar Year-to-Date Results  | 14       |
| 5 | Cur  | rent Operational Report – Additional Exhibits                                   | 15       |
| 6 | EXI  | HIBITS  | 16       |



#### 1 Summary

#### **Key Points**

- (a) The 2019 Q4 valuation was completed and implemented into the results this month, with a \$5.4 million favourable impact, or 1.9% of beginning policy liabilities (policy liabilities ended at \$284 million) and 17.3 points of year-to-date earned premium;
- (b) The updated valuation loss ratios do NOT include any incurred impacts of adjustments related to COVID-19; any associated impacts and changes will be initially reflected in our March 31, 2020 valuation which will be implemented in the May 2020 Operational Reports; and
- (c) The month's claims activities were generally aligned with projections from last month. Our projections do NOT take into account any specific impacts that might arise due to the COVID-19 pandemic (FA is still in the process of considering impacts, which will be reflected in future projections, as deemed appropriate).

#### 1.1 Valuation Schedule (Fiscal Year 2020)

The March 2020 Operational Report incorporates the results of an updated valuation (as at December 31, 2019) – the impact of the implementation of the valuation is discussed in section 1.2. The table below summarizes the valuation implementations scheduled for fiscal year 2020.

|                             | ALBERTA NON-GRID RISK SHARING POOL<br>FISCAL YEAR 2020 – SCHEDULE OF VALUATIONS |                       |  |  |  |  |  |
|-----------------------------|---|-----------------------|--|--|--|--|--|
| Valuation<br>Date           | Discount<br>Rate<br>(per annum)   | Operational<br>Report | Description of Changes   |  |  |  |  |
| Sep 30, 2019<br>(completed) | 1.46%<br>mfad 25 bp   | Oct. 2019             | updated valuation (roll forward): accident year 2019 loss ratio <u>de</u> creased 2.6 points to 102.2%; discount rate <u>in</u> creased 3 basis points; no change to selected margins for adverse deviations   |  |  |  |  |
| Dec. 31, 2019               | 1.64%<br>mfad 25 bp   | Mar. 2020             | update valuation: 2019 loss ratio <u>de</u> creased 1.3 points to 100.9%; accident year 2020 loss ratio <u>de</u> creased 7.0 points to 99.7%; discount rate <u>in</u> creased 18 basis points; no change to selected margins for adverse deviations |  |  |  |  |
| Mar. 31, 2020               | %<br>mfad bp  | May 2020              | update valuation (roll-forward)  |  |  |  |  |
| Jun. 30, 2020               | %<br>mfad bp  | Aug. 2020             | update valuation   |  |  |  |  |
| Sep 30, 2020                | %<br>mfad bp  | Oct. 2020             | update valuation (roll-forward)  |  |  |  |  |

Under the proposed schedule for fiscal year 2020, the off-half valuation quarters ending March 31, 2020 and September 30, 2020 would not reflect a full valuation update of assumptions, but would rather roll-forward key assumptions from the previous valuation.



#### 1.2 New Valuation

A valuation of the Alberta Non-Grid Risk Sharing Pool ("RSP") as at December 31, 2019 has been completed since last month's Operational Report and the results of that valuation have been incorporated into this month's Report. The valuation was completed by the Facility Association's internal actuarial group in conjunction with, and approved by, the Appointed Actuary, under the hybrid model for actuarial services. Additional detail will be provided in an "Actuarial Highlights – Quarterly Valuation" report which we anticipate will be posted to the FA website in June 2020.

The valuation implementation impact is summarized in the tables below, where the abbreviations PAYs refers to prior accident years, CAY refers to the current accident year (2020), and Prem Def refers to premium deficiency / deferred acquisition costs impacts.

Summary of Impact (\$000s) of Implementing Result of Valuation as at Dec. 31, 2019<sup>1</sup>

| AB Non-Grid | unfav / (fav) for the month and ytd |            |         |           |          |         |  |
|-------------|-------------------------------------|------------|---------|-----------|----------|---------|--|
|             | IMPACT in \$000s from changes in:   |            |         |           |          |         |  |
|             | ults &                              | payout pat | terns   | dsct rate | margins  |         |  |
|             | Nominal apv adj. sub-tot            |            |         | apv adj.  | apv adj. | TOTAL   |  |
|             | [1] [2] [3]                         |            | [4]     | [5]       | [6]      |         |  |
| PAYs        | 2,850                               | 525        | 3,375   | (878)     | -        | 2,497   |  |
| CAY         | (2,230)                             | (200)      | (2,430) | (126)     | -        | (2,556) |  |
| Prem Def    | (4,776)                             | (312)      | (5,088) | (292)     | -        | (5,380) |  |
| TOTAL       | (4,156)                             | 13         | (4,143) | (1,296)   | -        | (5,439) |  |

As indicated in the table above, the incorporation of the new valuation had an estimated \$5.4 million favourable impact on the month's net result from operations, subtracting an estimated 17.3 points (see table below) to the year-to-date Combined Operating Ratio to end at 127.2%.

Summary of Impact (% YTD EP) of Implementing Result of Valuation as at Dec. 31, 2019

| AB Non-Grid | ytd EP  | 31,389     | (actual) |           |          |         |
|-------------|---------|------------|----------|-----------|----------|---------|
|             | IM      | in:        |          |           |          |         |
|             | ults &  | payout pat | terns    | dsct rate | margins  |         |
|             | Nominal | apv adj.   | sub-tot  | apv adj.  | apv adj. | TOTAL   |
|             | [1]     | [2]        | [3]      | [4]       | [5]      | [6]     |
| PAYs        | 9.1%    | 1.7%       | 10.8%    | (2.8%)    | -        | 8.0%    |
| CAY         | (7.1%)  | (0.6%)     | (7.7%)   | (0.4%)    | -        | (8.1%)  |
| Prem Def    | (15.2%) | (1.0%)     | (16.2%)  | (0.9%)    | -        | (17.1%) |
| TOTAL       | (13.2%) | -          | (13.2%)  | (4.1%)    | -        | (17.3%) |

The impact of the **nominal changes** is shown in column [1] of the two preceding summary tables.

<sup>&</sup>lt;sup>1</sup>In these tables, "PAYs" refers to prior accident years, "CAY" refers to the current accident year, and "Prem Def" refers to the provision for premium deficiency or the deferred policy acquisition asset (as applicable). "Nominal" refers to changes excluding any actuarial present value adjustments, whereas "apv adj." refers to actuarial present value adjustments.

The columns under the heading "ults & payout patterns" reflect the impact of changes in the valuation selected ultimates and claims payment patterns (i.e. based on unchanged selection of discount rates and margins for adverse deviation). The column "dsct rate" reflects the impact of the change in the selected discount rate and the column "margins" reflects the impact of any changes in selected margins for adverse deviations.



The change in the selected nominal ultimates was **favourable by \$4.2 million** overall. This reflects the impact attributable to the changes in the selected ultimate loss ratios (i.e. for each accident year, it is the product of life-to-date earned premium for the accident year and the change in the selected ultimate loss ratio).

The **PAYs** overall showed a **\$2.9 million** <u>unfavourable</u> nominal variance or 1.6% of the PAYs nominal unpaid balance of \$177.4 million determined at the end of last month beginning, driven by favourable claims development and updates to a priori loss ratios to include more recent data and updated trends. While the valuation implementation impact does differ from the valuation changes themselves (as they apply to different periods), the valuation result by government line provides insight into the relative PAYs nominal changes. As per below, the primary changes were in relation to TPL for accident year 2016 and 2017.

Valuation as at Dec. 31, 2019 – PAYs Nominal Changes by Government Line

Alberta Non-Grid RSP - valuation changes in selected ultimate

(favourable) / unfavourable during Quarter

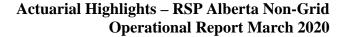
| Accident Year | Third Party Accident |          | Other     | Total |
|---------------|----------------------|----------|-----------|-------|
| Accident rear | Liability            | Benefits | Coverages | IOtal |
| 2014 & Prior  | 906                  | -        | (4)       | 902   |
| 2015          | (258)                | (5)      | (148)     | (411) |
| 2016          | 2,106                | 18       | (45)      | 2,079 |
| 2017          | 1,433                | (11)     | 184       | 1,606 |
| 2018          | (33)                 | (69)     | 277       | 175   |
| TOTAL         | 4,154                | (67)     | 264       | 4,351 |

The CAY and premium deficiency impacts are a result of the change in the selected loss ratios for accident year **2020** (decreased 7.0 points to **99.7%**) and accident year **2021** (decreased 9.1 points to 99.6%).

The impacts related to actuarial present value ("apv") adjustments are split into the impact prior to any change in the selected discount rate and selected margins for adverse deviations or "MfADs" (at the level they were selected i.e. coverage and accident half-year), the impact of then updating the discount rate, and finally the impact of any changes to the MfADs (at the level they were selected). The changes in actuarial present value adjustments are shown in the summary tables on the previous page in columns [2], [4], and [5].

Column [2] recognizes that changing the nominal selections also changed the unpaid estimates (including changes to the relative mix by government line, which had an impact on the weighted-average MfADs). It also reflects the fact that we updated the projected emergence of claims payments, resulting in a change in the projected cash flows. These changes generated an <u>unfavourable</u> change of \$13 thousand in the actuarial present value adjustments, prior to any changes in the selected discount rate and/or MfADs.

Updated projected cash flows were reviewed against the selected risk-free yield curve, derived from Government of Canada benchmark bond yields monthly series using values for September 2019. Column [4] accounts for the change in the **discount rate** selected (<u>in</u>creased 18 basis points to **1.64%**), indicating a favourable impact of \$1.3 million. The impact *related only to claims liabilities* (i.e. PAYs





plus CAY) was \$1.0 million at March 2020 – this compares to the \$1.0 million change one would estimate as the impact by interpolation using the interest rate sensitivity table provided in last month's Actuarial Highlights.

Column [5] accounts for any changes to selected MfADs. The selected **investment rate MfAD** was **left unchanged at 25 basis points** and the selected **claims development MfADs** at the coverage and accident year level were also left unchanged (as per our usual practice, development margins are reviewed with the June 30 valuation).

Consideration was given to recent legal decisions and changes in legislation / regulation as noted above and outlined in section 1.4.

#### 1.3 Appointed Actuary and Hybrid Actuarial Services Model

Mr. Cosimo Pantaleo of Ernst & Young LLP (EY) was appointed as Actuary by the FA Board at its February 18, 2020 meeting.

Facility Association operates under a hybrid model in relation to the management and provision of actuarial services. Under this model, actuarial services are performed by both Facility Association's internal staff and its external actuarial consulting firm. The hybrid model approach maximizes the efficiency of resource allocation while providing access to additional expertise and capacity as needed.

#### 1.4 Consideration of Recent Legal Decisions and Changes in Legislation / Regulation<sup>2</sup>

There have been no changes in these descriptions since last month's Highlights, other than updated references to reflect the new valuation.

Consideration and assessment of potential impacts of legal decisions and changes in legislation / regulation constitutes a regular part of the valuation process. Descriptions of some of the more recent (i.e. within the last five years) changes are provided below.

In the **Alberta Treasury Board and Finance Notice 04-2018** (Clarification of Minor Injury Regulation), dated **May 17, 2018**, the Alberta Superintendent of Insurance advised that clarifying amendments have been made to the definition of minor injuries under the Minor Injury Regulation (MIR). With the **most recent** valuation December 31, 2019), reform adjustments related to changes in the definition of minor injuries under the MIR, were included with the updated industry trend analysis (completed using industry data as at June 30, 2019), impacting the selection of ultimates.

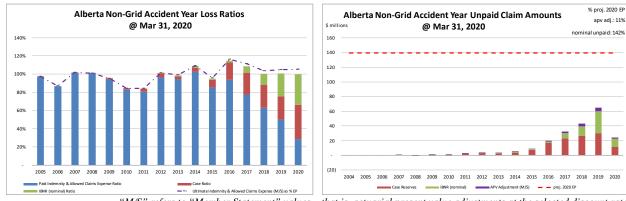
The Minister of Treasury Board and Finance issued Ministerial Order 14/2018, on October 31, 2018, which states unless otherwise directed by the Minister, the AIRB may not approve filings from insurers for cumulative rate increases on private passenger vehicles greater than +5.0% during the period between December 1, 2018 and August 31, 2019. This order lapsed in August 2019. At the current time, no explicit adjustments have been made to our valuation estimates or views based on this order.

<sup>&</sup>lt;sup>2</sup>This url to a pdf is to a helpful guide on how bills become laws: https://www.ola.org/sites/default/files/common/how-bills-become-law-en.pdf.



#### 1.5 Current Provision Summary

The charts below show the current levels of claim liabilities<sup>3</sup> booked by accident year<sup>4</sup>. The left chart displays life-to-date payments, case reserves, IBNR, and the total including actuarial present value adjustments against accident year earned premium. The right chart shows the associated dollar amounts for the components of the claim liabilities and the current projected amount of 2020 full year earned premium (the red hash-mark line) to provide some perspective.



"M/S" refers to "Member Statement" values – that is, actuarial present value adjustments at the selected discount rate.

The current actuarial present value adjustments balance (\$15.2 million – see table below) represents 11% of the earned premium projected for the full year 2020 (see the upper right corner of the right chart above). If our current estimates of the nominal unpaid amounts prove to match actual claims payments, the actuarial present value adjustments will be released into the net operating result over future periods.

|                 | amt     | %      |
|-----------------|---------|--------|
| case            | 131,170 | 61.7%  |
| ibnr            | 66,068  | 31.1%  |
| M/S apv adjust. | 15,217  | 7.2%   |
| M/S total       | 212,455 | 100.0% |
|                 |         |        |

The table to the left breaks down the Member Statement (M/S) claim liabilities total into component parts, showing that the majority of the claim liabilities for this RSP is in case reserves. Approximately 62% of the IBNR balance relates to accident years 2019 and 2020 (see Exhibit B). Approximately 87% of the M/S total claim

liabilities are related to accident years 2016-2020 inclusive (i.e. the most recent 5 accident years), and approximately 1% is related to accident years 2010 and prior (i.e. prior to the most recent 10 accident years).

The tables at the top of the next page summarize the premium liabilities and the total policy liabilities.

<sup>&</sup>lt;sup>3</sup>Claim liabilities refer to provision for unpaid indemnity and allowed claims expenses. Allowed claims expenses are first party legal and other expenses as listed in the RSP Claims Guide. Claims expenses paid through the member company expense allowance are NOT included in this discussion.

<sup>&</sup>lt;sup>4</sup>Accident year 2004 was an incomplete year and therefore has been excluded from the loss ratio chart.



| premium liabilities ( | \$000s) |        | policy liabilities (\$000 | ls)     |        |
|-----------------------|---------|--------|---------------------------|---------|--------|
|                       | amt     | %      |                           | amt     | %      |
| unearned prem         | 66,965  | 94.0%  | claim                     | 197,238 | 69.5%  |
| prem def/(dpac)       | 115     | 0.2%   | premium                   | 67,080  | 23.6%  |
| M/S apv adjust.       | 4,191   | 5.9%   | M/S apv adjust.           | 19,408  | 6.8%   |
| M/S total             | 71,271  | 100.0% | M/S total                 | 283,726 | 100.0% |

#### 2 Activity During the Month of March 2020

#### 2.1 Recorded Premium and Claims Activity

The table below summarizes the extent to which premiums and claims amounts recorded during the month differ from projections reflected in the prior month's Operational Report<sup>5</sup>.

Alberta Non-Grid RSP Actual vs Projected Summary: Recorded Transaction Amounts (\$ thousands)

| Table 01         | Earned Premium |                          | Paid Indemnity & Allowed Claims Expense |                       | Case increase /<br>(decrease) |                       | Recorded increase / (decrease) |                       |
|------------------|----------------|--------------------------|---|-----------------------|-------------------------------|-----------------------|--------------------------------|-----------------------|
| Accident<br>Year | Actual         | Actual less<br>Projected | Actual                                  | Actual less Projected | Actual                        | Actual less Projected | Actual                         | Actual less Projected |
| Prior            | (2)            | (2)                      | 3,284                                   | 1,420                 | (2,686)                       | (1,271)               | 598                            | 149                   |
| 2018             | (33)           | (33)                     | 628                                     | (374)                 | (139)                         | 210                   | 489                            | (164)                 |
| 2019             | (171)          | (171)                    | 1,568                                   | (1,729)               | (2,097)                       | 888                   | (529)                          | (841)                 |
| 2020             | 11,029         | 21                       | 4,890                                   | 451                   | 2,707                         | (1,816)               | 7,597                          | (1,365)               |
| TOTAL            | 10,823         | (184)                    | 10,370                                  | (232)                 | (2,216)                       | (1,990)               | 8,154                          | (2,221)               |

(Recorded transaction amounts exclude IBNR & other actuarial provisions)

Claims transaction activity is generally volatile and changes from one month to the next are anticipated due to this natural "process variance" (i.e. random variation). Each month, the projection variances are reviewed for signs of projection bias and to identify potential ways to reduce the level of the variance. Commentary from our review is provided in the sub-sections that follow.

#### 2.1.a Actual vs. Projected (AvsP): Earned Premium

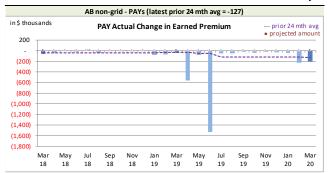
The charts at the top of the next page show actual **earned premium**<sup>6</sup> activity in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.

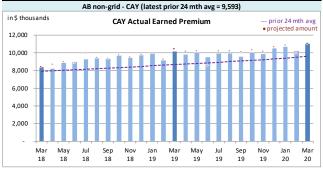
<sup>&</sup>lt;sup>5</sup>There may be rounding differences in values in this document compared with the associated Bulletin and/or Operational Report.

<sup>&</sup>lt;sup>6</sup>Premium is earned on a daily basis based on the transaction term measured in days. As a result, months with 31 days earned relatively more than those with 30 days, and February earns the least.



Alberta non-Grid RSP Actual Earned Premium by Calendar Month

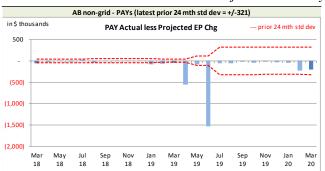


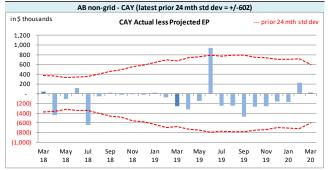


**Earned premium** changes during a given calendar month in relation to prior accident years tend to be at modest levels, although relatively high levels generally occur at the beginning of each year.

The associated variance between the actual changes and the projections from the previous month are shown in the charts below. **Earned premium** change projections are all attributed to the current accident year as the projection upload does not accept **earned premium** changes for other accident years. We do not see this limitation as being significant for our purposes, but it does mean that the actual less projection variance will equal the actual **earned premium** change in relation to prior accident years.

Alberta non-Grid RSP Actual vs. Projected Summary: Earned Premium Variances by Calendar Month





| On Latest \$ thousands           |        |        |  |  |  |
|----------------------------------|--------|--------|--|--|--|
| Earned Premium                   | PAYs   | CAY    |  |  |  |
| Mthly Avg EP Chg (prior 24 mths) | (127)  | 9,593  |  |  |  |
| std dev                          | 321    | 602    |  |  |  |
| A-P <> std dev                   | 6      | 3      |  |  |  |
| % <> std dev                     | 24.0%  | 12.0%  |  |  |  |
| norm <> std dev                  | 31.7%  | 31.7%  |  |  |  |
| performance vs 24-mth avg:       | better | better |  |  |  |

We project **earned premium** changes from known unearned premium and projected written premium levels, but upload the total projections as current accident year (CAY). This process has generated prior accident years' (PAYs) bias<sup>7</sup>, with actuals generally lower than projected, although the magnitude is not high relative to monthly premium. In addition to the PAYs' bias, the CAY has also

shown bias<sup>8</sup>, with actuals being generally lower than projected, modifications to our projections processes in response appears to have had a favourable impact, bias still exists. Over time, we may

<sup>&</sup>lt;sup>7</sup>The PAYs' variances will show bias as the projection upload forces all earned premium projections to be attributed to the CAY.

<sup>&</sup>lt;sup>8</sup>We measure bias based on a 95% confidence range for a binominal distribution with trials based on the range being considered (25 in this case) and 50% probability of success. The rolling 25-month CAY variances at March 2020 had only 7 months where the actuals was higher than projected, and as the 95% confidence range is 8 to 17, bias continues to be indicated.

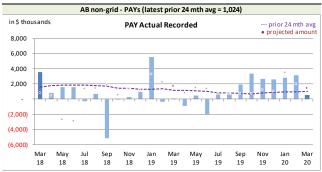


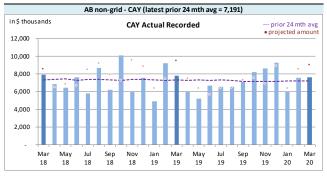
consider other projection approaches to narrow monthly variance levels, but it is not currently deemed a priority.

#### 2.1.b AvsP: Recorded Indemnity & Allowed Claims Expense

The charts immediately below show actual **recorded** activity (**paid** and case reserve changes), in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.

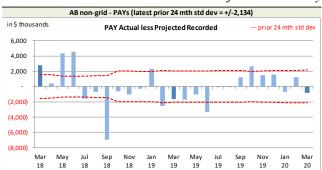
Alberta non-Grid RSP Actual Recorded by Calendar Month

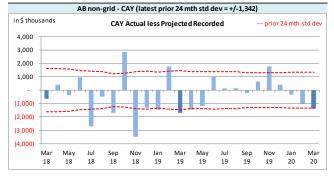




**Recorded** activity variances from the previous month's projections are shown in the charts below, including the "prior 24-month standard deviation" levels to show how the variances from projection compare with historical standard deviations.

Alberta non-Grid RSP Actual vs Projected Summary: Recorded Variances by Calendar Month





| On Latest                          | \$ thousand | s     |
|------------------------------------|-------------|-------|
| Recorded                           | PAYs        | CAY   |
| Mthly Avg Recorded (prior 24 mths) | 1,024       | 7,191 |
| std dev                            | 2,134       | 1,342 |
| A-P <> std dev                     | 9           | 10    |
| % <> std dev                       | 36.0%       | 40.0% |
| norm <> std dev                    | 31.7%       | 31.7% |
| performance vs 24-mth avg:         | no better   | worse |

With respect to **recorded** indemnity & allowed claims expense activity, 36% of the prior accident years' (PAYs) variances over the last 25 calendar months have fallen outside of one standard deviation of the actual **recorded** amounts (see table on left), suggesting the projection process has performed no better than simply projecting the prior 24-month average amount (assuming it follows a

normal distribution). Bias has not been indicated at a 95% confidence level on a rolling 25-month basis (10 of 25 variances are positive).

The current accident year (CAY) **recorded** variances fell outside of one standard deviation 40% of the time over the last 25 calendar months (see table above), suggesting that the projection process has



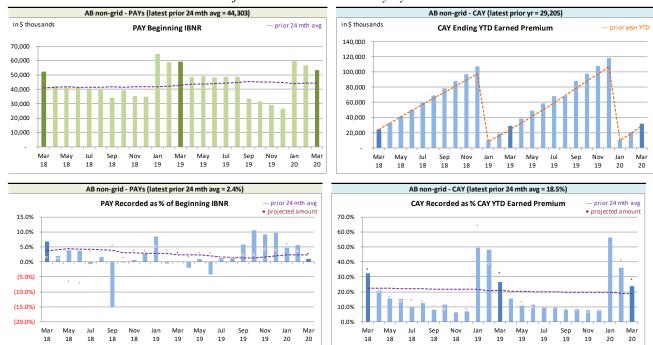
performed worse than simply projecting the prior 24-month average amount. Bias has not been indicated at a 95% confidence level on a rolling 25-month basis (10 of 25 variances are positive).

The CAY **recorded** variance was slightly outside of the one standard deviation band this month (see right chart above). Being the highest of the 25 calendar months, the activity was reviewed and verified, and attributed to process variance.

The method for establishing IBNR adjusts automatically for changes in **earned premium** and **recorded** claims activity level (see sections 2.2 and 3).

We have included, for reference, additional charts below related to levels influencing **recorded** activity.

Alberta non-Grid RSP Levels that influence Recorded activity by Calendar Month



We track PAY beginning IBNR as **recorded** activity comes out of IBNR. Changes in the PAY beginning IBNR (see upper left chart above) occur for several possible reasons:

- to offset actual **recorded** activity (through loss ratio matching);
- the annual switchover as a CAY becomes a PAY(occurs in January); and
- when a new valuation is implemented, where the valuation resulted in changes to the selection
  of PAYs' ultimates (will show up as a beginning IBNR change one month after the valuation
  is implemented, i.e. the change will generally show in April, June, September, and November).

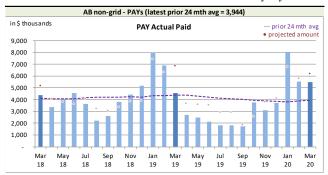
<sup>&</sup>lt;sup>9</sup>Our recorded activity projections for the prior accident years are based on selected ratios of recorded activity to beginning unpaid balances, whereas the current accident year projections are based on selected ratios of year-to-date IBNR to year-to-date selected ultimate (i.e. selected LR x earned premium), deriving year-to-date recorded as selected ultimate less IBNR. In both cases, the ratio selection is based on our review of the more recent recorded activity and recent AvsP analyses.

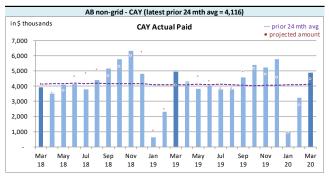


#### 2.1.c AvsP: Paid Indemnity & Allowed Claims Expense

The charts immediately below show actual **paid** activity in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.

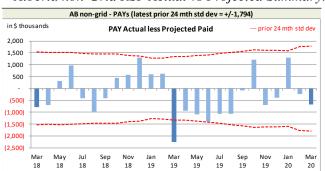
Alberta non-Grid RSP Actual Paid activity by Calendar Month

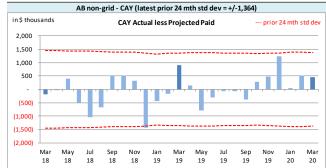




**Paid** activity variances from the previous month's projections are shown in the charts below, including the "prior 24-month standard deviation" levels to show how the variances from projection compare with historical standard deviations.

Alberta non-Grid RSP Actual vs Projected Summary: Paid Variances by Calendar Month





| On Latest \$ thousands         |        |        |  |  |  |
|--------------------------------|--------|--------|--|--|--|
| Paid                           | PAYs   | CAY    |  |  |  |
| Mthly Avg Paid (prior 24 mths) | 3,944  | 4,116  |  |  |  |
| std dev                        | 1,794  | 1,364  |  |  |  |
| A-P <> std dev                 | 1      | 1      |  |  |  |
| % <> std dev                   | 4.0%   | 4.0%   |  |  |  |
| norm <> std dev                | 31.7%  | 31.7%  |  |  |  |
| performance vs 24-mth avg:     | better | better |  |  |  |

With respect to **paid** indemnity & allowed claims expense, 4% of the prior accident years' (PAYs) variances over the last 25 calendar months have fallen outside of one standard deviation of the actual **paid** amounts (see table on left), suggesting the projection process has performed better than simply projecting the prior 24-month average amount (assuming it follows a normal distribution). Bias

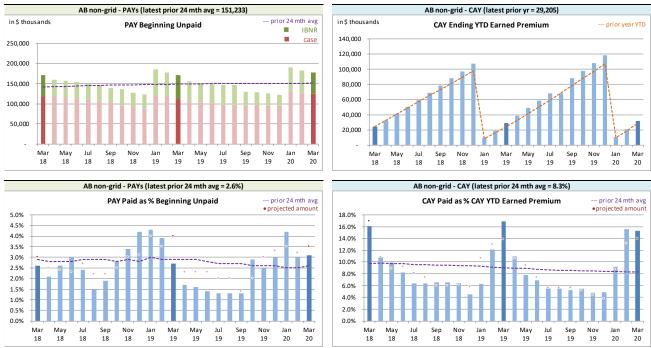
has not been indicated at a 95% confidence level on a lagging 24-month basis (9 of 25 variances are positive).

The current accident year (CAY) **paid** variances fell outside of one standard deviation 4% of the time over the last 25 calendar months (see table above), suggesting the projection process has performed better than simply projecting the prior 24-month average amount. Bias has not been indicated at a 95% confidence level on a rolling 25-month basis (12 of 25 variances are positive).



We have included, for reference, additional charts immediately below related to levels influencing **paid** activity.

Alberta non-Grid RSP Levels that influence 10 Paid activity by Calendar Month



We track the PAY beginning unpaid balance (case and IBNR) as **paid** activity comes out of the unpaid balance. Changes in the PAY beginning unpaid balance (see upper left chart above) occur for several possible reasons:

- to offset actual **paid** activity (may reduce case or IBNR or both);
- the annual switchover as a CAY becomes a PAY (occurs in January); and
- when a new valuation is implemented, where the valuation resulted in changes to the selection
  of PAYs' ultimates (will show up as a beginning unpaid balance change one month after the
  valuation is implemented, i.e. the change will generally show in April, June, September, and
  November).

#### 2.2 Actuarial Provisions

An ultimate loss ratio matching method (described in section 3) is used to determine the month's IBNR<sup>11</sup>, and factors are applied to the nominal unpaid claims liability (case plus IBNR) to determine the discount amount (shown as a negative value to indicate its impact of reducing the liability) and the Provisions for Adverse Deviations. The loss ratios and the factors used to determine the projections

<sup>&</sup>lt;sup>10</sup>Our paid projections for the prior accident years are based on selected ratios of paid to beginning unpaid balances, whereas the current accident year projections are based on selected ratios of year-to-date paid to year-to-date selected ultimate indemnity (i.e. selected LR x earned premium). In both cases, the ratio selection is based on our review of the more recent recorded activity and recent AvsP analyses.

<sup>&</sup>lt;sup>11</sup>For ease of discussion, "IBNR" is used in place of "provisions for incurred but not recorded (IBNR) and development".



and actuals were based on the applicable valuation.

The table immediately below summarizes variances in provisions included in this month's Operational Report and the associated one-month projections from last month's Report.

Alberta Non-Grid RSP Actual vs Projected Summary: IBNR and APV Amounts (\$ thousands)

| Table 02 |        |             | actua           | arial present v | /alue adjustm          | nents       |                          |             |
|----------|--------|-------------|-----------------|-----------------|------------------------|-------------|--------------------------|-------------|
|          | ID     | NR          | Discount        | Amount          | Provisions for Adverse |             | IBNR + actuarial present |             |
|          | ID     | INK         | Discount Amount |                 | Devia                  | ations      | value adjustments        |             |
| Accident | Actual | Actual less | Actual          | Actual less     | Actual                 | Actual less | Actual                   | Actual less |
| Year     | Actual | Projected   | Actual          | Projected       | Actual                 | Projected   | Actual                   | Projected   |
| Prior    | 12,367 | 4,022       | (3,102)         | (517)           | 8,343                  | 297         | 17,608                   | 3,802       |
| 2018     | 13,024 | 342         | (1,625)         | (140)           | 4,988                  | 56          | 16,387                   | 258         |
| 2019     | 30,035 | (867)       | (2,705)         | (301)           | 7,598                  | 313         | 34,928                   | (855)       |
| 2020     | 10,642 | (843)       | (974)           | 39              | 2,694                  | (399)       | 12,362                   | (1,203)     |
| TOTAL    | 66,068 | 2,654       | (8,406)         | (919)           | 23,623                 | 267         | 81,285                   | 2,002       |

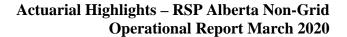
The IBNR provision is \$2.7 million higher than projected from last month, counterbalancing the recorded claims activity and adjusting for the earned premium variance impacts indicated in section 2.1, and due to valuation implementation.

Exhibit G shows the accident year IBNR amount change from last month to this month broken down into:

- (i) the change projected last month;
- (ii) the additional change due to variances in earned premium (because we apply a loss ratio to earned premium in determining ultimate level) and/or recorded claims (as IBNR is calculated as ultimate less recorded) differences; and
- (iii) the additional change due to valuation implementation impacts (as applicable)

The variances associated with (ii) above are discussed in sections 2.1.a and 2.1.b.

The table at the top of the next page summarizes the variances in the provisions for premium deficiency liability / (deferred policy acquisition cost asset) included in this month's Operational Report and the one-month projections from last month's Report. This RSP is in a premium deficiency position (shown as a positive amount) prior to and after actuarial present value adjustments. Actuarial present value adjustments increase the liability value as the adjustments increase the expected future policy obligations (costs) associated with the unearned premium. The variances noted are mainly driven by the unearned premium variance, and due to the valuation implementation





Alberta Non-Grid RSP Actual vs Projected Summary: Premium Deficiency / (DPAC) Amounts (\$ thousands)

| Table 03                       | Premium Deficiency /<br>(Deferred Policy<br>Acquisition Costs) |                          | actuarial present value<br>adjustments |                          | Premium Deficiency /<br>(DPAC) including<br>actuarial present value<br>adjustments |                          |
|--------------------------------|--|--------------------------|--|--------------------------|--|--------------------------|
|                                | Actual   | Actual less<br>Projected | Actual                                 | Actual less<br>Projected | Actual   | Actual less<br>Projected |
| halanas                        | 115  |                          | 4 101                                  |                          | 4 200  |                          |
| balance:                       | _  | (4,697)                  | -                                      | (530)                    | 4,306  | (5,227)                  |
| balance as % unearned premium: | 0.2%   | (7.1%)                   | 6.3%                                   | (1.0%)                   | 6.4%   | (8.1%)                   |

actual unearned premium: 66,965

less projected: 1,034

#### 3 Ultimate Loss Ratio Matching Method

An "ultimate loss ratio matching method" continues to be applied to the current month and two projected months shown in the Operational Reports, with IBNR determined by accident year as follows:

- (a) Earned premium to-date
- (b) Ultimate loss<sup>12</sup> ratio per latest valuation
- (c) Estimated ultimate incurred = (a) x (b)
- (d) Recorded indemnity & allowed claims expense to-date
- (e) IBNR = (c) (d)

#### 4 Calendar Year-to-Date Results

The table at the top of the next page summarizes the calendar year-to-date results for indemnity & allowed claims expenses <sup>13</sup>, including IBNR.

In calculating the amounts as percentages of earned premium, the calendar year-to-date earned premium has been used, which includes earned premium associated with the current accident year but also earned premium adjustments related to prior accident years. Specifically, the current accident year (CAY) ratio in the table is 101.2% rather than 99.7% (the valuation ultimate ratio for accident year 2020), as the calendar year-to-date earned premium includes prior accident year earned premium adjustments. (Note that the ratios in this table may differ slightly from those shown in the Alberta Non-Grid RSP Summary of Operations due to rounding.)

<sup>&</sup>lt;sup>12</sup>"Loss" here refers to indemnity and allowed claims expenses, but does not include the claims expense allowance included in member company overall expense allowances ("Expense Allowance" in the Operational Report).

<sup>&</sup>lt;sup>13</sup>Allowed claims expenses are first party legal and other expenses as listed in the RSP Claims Guide. Claims expenses paid through the member company expense allowance are NOT included in this analysis.



Alberta Non-Grid RSP Calendar Year-to-Date Indemnity & Allowed Claims Expense Summary (\$ thousands)

| Table 04 | YTD Nominal Values |        | YTD actuarial present value adjustment |        | YTD To | otal   | Change from Prior Month<br>YTD |        |
|----------|--------------------|--------|--|--------|--------|--------|--------------------------------|--------|
|          | Amount             | % EP   | Amount                                 | % EP   | Amount | % EP   | Amount                         | LR pts |
| PAYs     | 2,365              | 7.5%   | (1,810)                                | (5.8%) | 555    | 1.8%   | 1,860                          | 8.1%   |
| CAY      | 31,770             | 101.2% | 1,720                                  | 5.5%   | 33,490 | 106.7% | 9,776                          | (8.6%) |
| TOTAL    | 34,135             | 108.7% | (90)                                   | (0.3%) | 34,045 | 108.5% | 11,635                         | (0.5%) |

("% EP" based on 2020 calendar year-to-date earned premium; ratios may not total due to rounding)

In general, prior accident years (PAYs) changes from last month are due to the release of the actuarial present value adjustments with claims payments, except when valuations are implemented. The loss ratio change year-to-date in Table 04 reflects not only changes in the prior accident year levels, but also the increase in the calendar year-to-date earned premium with an additional month's earned premium, and due to the valuation implementation.

For the current accident year (CAY), changes in the year-to-date total reflects the additional month's exposure and regular changes to actuarial present value adjustments as the year ages, and due to the valuation implementation.

#### 5 Current Operational Report – Additional Exhibits

Section 6 provides exhibits pertaining to the actuarial provisions reflected in the current month's Operational Report.

IBNR (including actuarial present value adjustments) presented in section 6, Exhibit A, were derived on a discounted basis, and therefore reflect the time value of money and include an explicit provision for adverse deviations in accordance with accepted actuarial practice in Canada.

IBNR presented in section 6, Exhibit B, does NOT include any actuarial present value adjustments. The "Total IBNR" from this exhibit is shown in the Operational Report as "Undiscounted IBNR".

The ultimate loss ratios detailed in section 6, Exhibit B, refer to the estimates derived on the basis of various actuarial methodologies applied to the experience of the Alberta Non-Grid Risk Sharing Pool for the purposes of the most recent quarterly valuation. As discussed in section 3, IBNR reflected in the current month's Operational Report was derived as the difference between the estimated ultimate for the claims amount (i.e. earned premium x ultimate loss ratio) and the associated current recorded amounts (life-to-date payments plus current case reserves).



#### 6 EXHIBITS

The exhibits listed below are provided on the pages that follow:

EXHIBIT A IBNR for Member Sharing – includes Actuarial Present Value Adjustments

EXHIBIT B IBNR

EXHIBIT C Premium Liabilities

EXHIBIT D Projected Year-end Policy Liabilities

EXHIBIT E Discount Rate & Margins for Adverse Deviations

EXHIBIT F Interest Rate Sensitivity

EXHIBIT G Components of IBNR Change During Month



# **EXHIBIT A**

# IBNR for Member Sharing – includes Actuarial Present Value Adjustments

| TABLE EXHIBIT A              |          |           | Amount    | ts in \$000s |           |           |
|------------------------------|----------|-----------|-----------|--------------|-----------|-----------|
| IBNR + M/S actuarial present | Accident | Actual    | Actual    | Projected    | Projected | Projected |
| value adjustments            | Year     | Feb. 2020 | Mar. 2020 | Apr. 2020    | May. 2020 | Dec. 2020 |
|                              | 2004     | 42        | 42        | 42           | 42        | 33        |
|                              | 2005     | 13        | 13        | 13           | 13        | 11        |
|                              | 2006     | 18        | 18        | 18           | 18        | 15        |
|                              | 2007     | (209)     | 128       | 126          | 124       | 101       |
|                              | 2008     | 66        | 67        | 66           | 65        | 52        |
|                              | 2009     | (144)     | (178)     | (177)        | (177)     | (147)     |
|                              | 2010     | (149)     | 80        | 76           | 74        | 59        |
|                              | 2011     | 407       | 191       | 189          | 182       | 147       |
|                              | 2012     | 696       | 638       | 628          | 617       | 501       |
|                              | 2013     | 451       | 969       | 955          | 942       | 766       |
|                              | 2014     | 1,416     | 1,885     | 1,862        | 1,838     | 1,499     |
| discount rate                | 2015     | 2,373     | 1,637     | 1,615        | 1,589     | 1,293     |
| 1.64%                        | 2016     | 1,110     | 2,725     | 2,679        | 2,525     | 1,956     |
|                              | 2017     | 8,299     | 9,393     | 8,901        | 8,412     | 6,181     |
| interest rate margin         | 2018     | 16,871    | 16,387    | 15,936       | 15,311    | 12,550    |
| 25 basis pts                 | 2019     | 36,361    | 34,928    | 34,490       | 34,093    | 30,513    |
|                              | 2020     | 10,183    | 12,362    | 17,100       | 22,271    | 45,276    |
|                              | TOTAL    | 77,804    | 81,285    | 84,519       | 87,939    | 100,806   |
|                              | Change   |           | 3,481     | 3,234        | 3,420     |           |

Please see Exhibit G, page 1 for Components of Change during Current Month



# **EXHIBIT B**

# **IBNR**

| TABLE EXHIBIT B  | 1          |          |           | Amount    | s in \$000s  |           |           |
|------------------|------------|----------|-----------|-----------|--------------|-----------|-----------|
| TABLE EXTIIDIT B |            |          |           | Amount    | .3 111 20003 |           |           |
| IBNR             | Ultimate   | Accident | Actual    | Actual    | Projected    | Projected | Projected |
|                  | Loss Ratio | Year     | Feb. 2020 | Mar. 2020 | Apr. 2020    | May. 2020 | Dec. 2020 |
|                  | 349.1%     | 2004     | 36        | 36        | 36           | 36        | 28        |
|                  | 97.4%      | 2005     | 5         | 5         | 5            | 5         | 5         |
|                  | 86.9%      | 2006     | 16        | 16        | 16           | 16        | 14        |
|                  | 101.9%     | 2007     | (218)     | 96        | 95           | 94        | 77        |
|                  | 101.1%     | 2008     | 64        | 64        | 63           | 62        | 50        |
|                  | 95.3%      | 2009     | (221)     | (233)     | (231)        | (229)     | (187)     |
|                  | 84.3%      | 2010     | (218)     | (2)       | (2)          | (2)       | (2)       |
|                  | 83.9%      | 2011     | 208       | 15        | 15           | 15        | 13        |
|                  | 101.0%     | 2012     | 385       | 402       | 398          | 394       | 322       |
|                  | 98.7%      | 2013     | 251       | 760       | 752          | 744       | 608       |
|                  | 108.8%     | 2014     | 1,061     | 1,571     | 1,555        | 1,539     | 1,259     |
|                  | 95.0%      | 2015     | 1,754     | 1,202     | 1,190        | 1,178     | 963       |
|                  | 114.8%     | 2016     | (46)      | 1,591     | 1,575        | 1,447     | 1,046     |
|                  | 108.7%     | 2017     | 5,717     | 6,844     | 6,385        | 5,932     | 4,064     |
|                  | 100.4%     | 2018     | 13,335    | 13,024    | 12,620       | 12,052    | 9,732     |
|                  | 100.9%     | 2019     | 31,214    | 30,035    | 29,735       | 29,438    | 26,371    |
|                  | 99.7%      | 2020     | 8,702     | 10,642    | 14,860       | 19,471    | 39,031    |
|                  |            | TOTAL    | 62,045    | 66,068    | 69,067       | 72,192    | 83,394    |
|                  |            | Change   | •         | 4,023     | 2,999        | 3,125     |           |

Please see Exhibit G, page 2 for Components of Change during Current Month



# EXHIBIT C

# Premium Liabilities

| TABLE EXHIBIT C   | Amounts in \$000s   |                     |                        |                        |                        |  |  |  |
|---|---------------------|---------------------|------------------------|------------------------|------------------------|--|--|--|
| Premium Liabilities   | Actual<br>Feb. 2020 | Actual<br>Mar. 2020 | Projected<br>Apr. 2020 | Projected<br>May. 2020 | Projected<br>Dec. 2020 |  |  |  |
| (1) unearned premium (UP)   | 65,648              | 66,965              | 68,708                 | 71,148                 | 77,379                 |  |  |  |
| FOR MEMBER SHARING  |                     |                     |                        |                        |                        |  |  |  |
| (2) expected future costs ratio {% of (1)}  | 114.4%              | 106.4%              | 106.4%                 | 106.4%                 | 106.3%                 |  |  |  |
| <ul><li>(3) expected future costs {(1) x (2)}</li><li>(4) premium deficiency / (deferred policy</li></ul> | 75,092              | 71,271              | 73,124                 | 75,716                 | 82,279                 |  |  |  |
| acquisition cost)   | 9,444               | 4,306               | 4,416                  | 4,568                  | 4,900                  |  |  |  |
| Excluding Actuarial Present Value Adjustments   |                     |                     |                        |                        |                        |  |  |  |
| (5) expected future costs ratio {% of (1)}  | 107.2%              | 100.2%              | 100.2%                 | 100.2%                 | 100.1%                 |  |  |  |
| <ul><li>(6) expected future costs {(1) x (5)}</li><li>(7) premium deficiency / (deferred policy</li></ul> | 70,396              | 67,080              | 68,824                 | 71,264                 | 77,441                 |  |  |  |
| acquisition cost)   | 4,748               | 115                 | 116                    | 116                    | 62                     |  |  |  |



# EXHIBIT D

# Projected Year-end Policy Liabilities

The table below presents the projected policy liabilities as at December 31, 2020, broken down by component.

| Alberta non-Grid     | Projected Balances as at Dec. 31, 2020 (\$000s) |                                   |                    |          |                    |                                |                              |                     |                    |                  |  |  |
|----------------------|---|-----------------------------------|--------------------|----------|--------------------|--------------------------------|------------------------------|---------------------|--------------------|------------------|--|--|
| ending 2020          |   | nominal values                    | <u> </u>           |          | actu               | arial present val              | ue adjustments               | (apvs)              |                    |                  |  |  |
| Acc Yr               | Case  | IBNR                              | Total Unpaid       | discount | investment<br>PfAD | nominal<br>development<br>PfAD | development<br>PfAD discount | development<br>PfAD | Total apvs         | TOTAL            |  |  |
| 2004                 | 19  | 28                                | 47                 | -        | -                  | 5                              | -                            | 5                   | 5                  | 52               |  |  |
| 2005                 | 56  | 5                                 | 61                 | -        | -                  | 6                              | -                            | 6                   | 6                  | 67               |  |  |
| 2006                 | (1)   | 14                                | 13                 | -        | -                  | 1                              | -                            | 1                   | 1                  | 14               |  |  |
| 2007                 | 227   | 77                                | 304                | (6)      | 1                  | 30                             | (1)                          | 29                  | 24                 | 328              |  |  |
| 2008                 | (30)  | 50                                | 20                 | -        | -                  | 2                              | -                            | 2                   | 2                  | 22               |  |  |
| 2009                 | 762   | (187)                             | 575                | (17)     | 2                  | 57                             | (2)                          | 55                  | 40                 | 615              |  |  |
| 2010                 | 849   | (2)                               | 847                | (25)     | 4                  | 85                             | (3)                          | 82                  | 61                 | 908              |  |  |
| 2011                 | 2,006   | 13                                | 2,019              | (73)     | 12                 | 202                            | (7)                          | 195                 | 134                | 2,153            |  |  |
| 2012                 | 2,367   | 322                               | 2,689              | (94)     | 13                 | 269                            | (9)                          | 260                 | 179                | 2,868            |  |  |
| 2013                 | 1,904   | 608                               | 2,512              | (98)     | 15                 | 251                            | (10)                         | 241                 | 158                | 2,670            |  |  |
| 2014                 | 2,818   | 1,259                             | 4,077              | (179)    | 29                 | 408                            | (18)                         | 390                 | 240                | 4,317            |  |  |
| 2015                 | 5,511   | 963                               | 6,474              | (324)    | 45                 | 641                            | (32)                         | 609                 | 330                | 6,804            |  |  |
| 2016                 | 14,172  | 1,046                             | 15,218             | (639)    | 91                 | 1,522                          | (64)                         | 1,458               | 910                | 16,128           |  |  |
| 2017                 | 20,872  | 4,064                             | 24,936             | (1,022)  | 150                | 3,117                          | (128)                        | 2,989               | 2,117              | 27,053           |  |  |
| 2018                 | 23,471  | 9,732                             | 33,203             | (1,361)  | 199                | 4,150                          | (170)                        | 3,980               | 2,818              | 36,021           |  |  |
| 2019                 | 24,523  | 26,371                            | 50,894             | (2,290)  | 356                | 6,362                          | (286)                        | 6,076               | 4,142              | 55,036           |  |  |
| PAYs (sub-total):    | 99,526  | 44,363                            | 143,889            | (6,128)  | 917                | 17,108                         | (730)                        | 16,378              | 11,167             | 155,056          |  |  |
| CAY (2020)           | 43,212  | 39,031                            | 82,243             | (3,536)  | 493                | 9,705                          | (417)                        | 9,288               | 6,245              | 88,488           |  |  |
| claims liabilities:  | 142,738   | 83,394                            | 226,132            | (9,664)  | 1,410              | 26,813                         | (1,147)                      | 25,666              | 17,412             | 243,544          |  |  |
|                      | Unearned<br>Premium                             | Premium<br>Deficiency /<br>(DPAC) | Total<br>Provision | discount | investment<br>PfAD | nominal<br>development<br>PfAD | development<br>PfAD discount | development<br>PfAD | Total apvs         | TOTAL*           |  |  |
| premium liabilities: | 77,379  | 62                                | 77,441             | (2,620)  | 385                | 7,322                          | (249)                        | 7,073               | 4,838              | 82,279           |  |  |
|                      |   |                                   |                    |          |                    | *                              | Total may not be s           | um of parts, as ap  | vs apply to future | costs within UPR |  |  |
| policy liabilities:  |   |                                   | 303,573            | (12,284) | 1,795              | 34,135                         | (1,396)                      | 32,739              | 22,250             | 325,823          |  |  |



#### **EXHIBIT E**

#### Discount Rate & Margins for Adverse Deviations

The tables below present selected margins for adverse development by coverage (the total is a weighted average, based on the unpaid claims projection for December 31, 2020 from the valuation), followed by the selected discount rate and the associated margin for investment income.

Selected Claims Development MfADs (Dec. 31, 2019)

| Accident  | Third Party | Accident | Other     | Total   |
|-----------|-------------|----------|-----------|---------|
| Year      | Liability   | Benefits | Coverages | Total   |
|           | Margins     | Margins  | Margins   | Margins |
| 2004      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2005      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2006      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2007      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2008      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2009      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2010      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2011      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2012      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2013      | 10.0%       | 10.0%    | 8.4%      | 10.0%   |
| 2014      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2015      | 10.0%       | 10.0%    | 8.4%      | 9.9%    |
| 2016      | 10.0%       | 10.0%    | 10.0%     | 10.0%   |
| 2017      | 12.5%       | 10.0%    | 12.5%     | 12.5%   |
| 2018      | 12.5%       | 10.0%    | 12.5%     | 12.5%   |
| 2019      | 12.5%       | 10.0%    | 12.5%     | 12.5%   |
| 2020      | 12.2%       | 10.0%    | 8.9%      | 11.8%   |
|           |             |          |           |         |
| prem liab | 11.8%       | 10.0%    | 5.2%      | 9.5%    |

discount rate: 1.64% margin (basis points): 25



#### **EXHIBIT F**

#### **Interest Rate Sensitivity**

The tables below present sensitivity to the member statement claims liability as projected to Dec. 31, 2020 from the latest valuation date (projections in exhibits A to D are to Dec. 31, 2020, and are based on more up-to-date information). We have included the most recent valuation selection (1.64%), the prior valuation assumption (1.46%) and the prior fiscal year end valuation assumption (1.46%) for comparative purposes. A 25 basis point margin for investment return adverse deviation is used in all scenarios presented.

\$ Format: \$000s

|  | Actuar   | rial Present Va                                 | lue of Provisi                  | ons at Various   | Discount Rate   | es - Dec. 31, 20   | 20 projected l  | Jnpaid  |
|--|--|---|---------------------------------|--|---|--|---|---|
| AY   | 0.64%  | 1.14%   | 1.64%                           | 2.14%  | 2.64%   | 3.14%  | 1.46%   | 1.46%   |
| 2004   | _  | -   | -                               | -  | -   | -  | -   | -   |
| 2005   | -  | -   | -                               | -  | -   |  | -   | -   |
| 2006   | 1  | 1   | 1                               | 1  | 1   | 1  | 1   | 1   |
| 2007   | 234  | 233   | 231                             | 230  | 228   | 227  | 232   | 232   |
| 2009   | 517  | 512   | 508                             | 503  | 499   | 494  | 509   | 509   |
| 2010   | 798  | 791   | 784                             | 777  | 770   | 763  | 786   | 786   |
| 2011   | 1,859  | 1,838   | 1,818                           | 1,798  | 1,779   | 1,760  | 1,825   | 1,825   |
| 2012   | 3,334  | 3,298   | 3,262                           | 3,228  | 3,194   | 3,161  | 3,275   | 3,275   |
| 2013   | 3,142  | 3,104   | 3,067                           | 3,032  | 2,997   | 2,963  | 3,081   | 3,081   |
| 2014   | 5,715  | 5,637   | 5,562                           | 5,489  | 5,417   | 5,347  | 5,589   | 5,589   |
| 2015   | 6,309  | 6,210   | 6,114                           | 6,020  | 5,929   | 5,840  | 6,148   | 6,148   |
| 2016   | 14,645   | 14,453  | 14,268                          | 14,088   | 13,913  | 13,743   | 14,334  | 14,334  |
| 2017   | 23,354   | 23,055  | 22,767                          | 22,488   | 22,217  | 21,953   | 22,870  | 22,870  |
| 2018   | 34,926   | 34,479  | 34,046                          | 33,626   | 33,219  | 32,821   | 34,200  | 34,200  |
| 2019   | 52,418   | 51,682  | 50,975                          | 50,289   | 49,625  | 48,976   | 51,232  | 51,232  |
| 2020   | 83,359   | 82,239  | 81,155                          | 80,113   | 79,096  | 78,103   | 81,548  | 81,548  |
| Total  | 230,611  | 227,532   | 224,558                         | 221,682  | 218,884   | 216,152  | 225,630   | 225,630   |
|  | curr - 100 bp  | curr - 50 bp                                    | curr val                        | curr + 50bp  | curr + 100bp  | curr + 150bp   | prior val   | prior fyr end   |
|  |  |   | assumption                      |  |   |  | assumption  | assumption  |
|  |  |   |                                 |  |   |  |   |   |
|  |  |   | Dollar Imp                      | oact Relative t  | o Valuation As  | ssumption  |   |   |
| AY   | 0.64%  | 1.14%   | 1.64%                           | 2.14%  | 2.64%   | 3.14%  | 1.46%   | 1.46%   |
| Total  | 6,053  | 2,974   | -                               | (2,876)  | (5,674)   | (8,406)  | 1,072   | 1,072   |
|  |  |   |                                 | (2)0,0)  | (3,014)   | (0) 100)   | 1,072   | 1,072   |
|  | curr - 100 bp  | curr - 50 bp                                    | curr val                        | curr + 50bp  | curr + 100bp  |  | prior val   | prior fyr end   |
|  |  | ·   | curr val<br>assumption          | curr + 50bp  |   |  |   |   |
|  |  | ·   | assumption                      | curr + 50bp  | curr + 100bp  | curr + 150bp   | prior val   | prior fyr end   |
|  | curr - 100 bp  | curr - 50 bp                                    | assumption Percentage I         | curr + 50bp<br>mpact Relativ   | curr + 100bp<br>e to Valuation  | curr + 150bp  Assumption   | prior val<br>assumption   | prior fyr end<br>assumption   |
| AY   |  | ·   | assumption                      | curr + 50bp  | curr + 100bp  | curr + 150bp   | prior val   | prior fyr end   |
| 2004   | curr - 100 bp  | curr - 50 bp                                    | assumption Percentage I         | curr + 50bp<br>mpact Relativ   | curr + 100bp<br>e to Valuation  | curr + 150bp  Assumption   | prior val<br>assumption   | prior fyr end<br>assumption   |
| 2004<br>2005   | curr - 100 bp  | curr - 50 bp                                    | assumption Percentage I         | curr + 50bp<br>mpact Relativ   | curr + 100bp<br>e to Valuation  | curr + 150bp  Assumption   | prior val<br>assumption   | prior fyr end<br>assumption   |
| 2004<br>2005<br>2006   | 0.64%  | 1.14%   | assumption Percentage I         | mpact Relativ 2.14%  | e to Valuation 2.64%  | Assumption 3.14%   | prior val assumption  1.46%   | prior fyr end<br>assumption<br>1.46%  |
| 2004<br>2005<br>2006<br>2007   | curr - 100 bp  | curr - 50 bp                                    | assumption Percentage I         | curr + 50bp<br>mpact Relativ   | curr + 100bp<br>e to Valuation  | curr + 150bp  Assumption   | prior val<br>assumption   | prior fyr end<br>assumption   |
| 2004<br>2005<br>2006<br>2007<br>2008   | 0.64%  | 1.14%<br>                                       | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14%   | e to Valuation 2.64%  | Assumption 3.14%   | 1.46%   | prior fyr end<br>assumption<br>1.46%  |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010   | 0.64%  | 1.14%<br>                                       | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14%   | curr + 100bp  e to Valuation 2.64% (1.3%)   | Assumption 3.14%   | 1.46%   | 1.46%   |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011   | 0.64%  | 1.14%<br>                                       | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14%   | curr + 100bp  e to Valuation 2.64%  (1.3%) (1.8%) (2.1%)  | Assumption 3.14% (1.7%) (2.7%) (3.2%)  | 1.46%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46%   |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012   | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%   | 1.14%   | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14%   | curr + 100bp  e to Valuation 2.64%  | Assumption 3.14% (1.7%) (2.7%) (3.2%) (3.1%)   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46%   |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013   | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%  2.4%   | 1.14%   | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14%   | curr + 100bp e to Valuation 2.64%   | Assumption 3.14%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.4% 1.4% 1.4% 1.4%   |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014   | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%  2.4%  2.8%                                     | 1.14%   | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14%   | curr + 100bp  e to Valuation 2.64%  (1.3%) (2.1%) (2.1%) (2.2%) (2.6%)  | Curr + 150bp  Assumption 3.14%  (1.7%) (2.7%) (3.2%) (3.1%) (3.4%) (3.9%)              | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.56% 1.56%   | 1.46% 1.46% 0.4% 0.4% 0.5%  |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015                                 | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%  2.4%  2.8%  3.2%                               | 1.14% 1.14%                                     | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14%   | curr + 100bp e to Valuation 2.64%  (1.3%) (2.1%) (2.1%) (2.2%) (2.3%) (3.0%)                                      | Assumption 3.14%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.56% 1.56% 1.66%   | 1.46% 1.46% 0.4% 0.4% 0.5% 0.6%   |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015<br>2016                         | 0.64%  0.64%  1.3%  1.8%  2.2%  2.4%  2.8%  3.2%  2.6%                               | 1.14% 1.14% 1.16% 1.3% 1.3%                     | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14% (0.4%) (1.1%) (1.1%) (1.3%) (1.5%) (1.3%)               | curr + 100bp  e to Valuation 2.64%  (1.3%)  (2.1%) (2.1%) (2.2%) (2.6%) (3.0%) (2.5%)                             | Curr + 150bp  Assumption 3.14% (1.7%) (2.7%) (3.2%) (3.1%) (3.9%) (4.5%) (3.7%)        | 1.46%   | 1.46% 1.46% 0.4% 0.4% 0.5% 0.6% 0.5%  |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015<br>2016<br>2017                 | 0.64%  1.3%  1.8%  2.3%  2.4%  2.8%  3.2%  2.6%  2.6%                                | 1.14%  1.9%  1.18  1.18  1.28  1.36  1.36  1.38 | assumption Percentage I         | curr + 50bp  mpact Relativ 2.14% (0.4%) (1.1%) (1.1%) (1.3%) (1.5%) (1.3%) (1.3%) (1.2%) | curr + 100bp  e to Valuation 2.64%  (1.3%) (2.1%) (2.1%) (2.2%) (2.5%) (3.0%) (2.5%) (2.4%)                       | Curr + 150bp  Assumption 3.14% (1.7%) (2.7%) (3.2%) (3.1%) (3.9%) (4.5%) (3.7%) (3.6%) | 1.46% | 1.46% 1.46% 0.4% 0.4% 0.5% 0.6% 0.5%  |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015<br>2016<br>2017<br>2018         | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%  2.4%  2.8%  3.2%  2.6%  2.6%  2.6%             | 1.14%   | assumption Percentage I         | mpact Relativ 2.14% (0.4%) (1.1%) (1.1%) (1.3%) (1.5%) (1.3%) (1.2%) (1.2%)              | curr + 100bp  e to Valuation 2.64%  (1.3%) (1.8%) (2.1%) (2.1%) (2.5%) (2.5%) (2.5%) (2.4%) (2.4%)                | Curr + 150bp  Assumption 3.14%   | 1.46% | 1.46% |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015<br>2016<br>2017<br>2018<br>2019 | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%  2.4%  2.8%  3.2%  2.6%  2.6%  2.6%  2.8%       | 1.14%   | assumption Percentage I         | mpact Relativ 2.14% (0.4%) (1.1%) (1.1%) (1.13%) (1.5%) (1.2%) (1.2%) (1.3%) (1.2%)      | curr + 100bp  e to Valuation 2.64%  (1.3%) (1.8%) (2.1%) (2.3%) (2.3%) (2.5%) (2.4%) (2.4%) (2.6%)                | Assumption 3.14% (1.7%) (2.7%) (3.2%) (3.1%) (3.4%) (3.9%) (4.5%) (3.6%) (3.6%) (3.9%) | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.56% 1.56% 1.56% 1.56% 1.56% 1.56%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5%  |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015<br>2016<br>2017<br>2018<br>2019 | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%  2.4%  2.4%  2.6%  2.6%  2.6%  2.6%  2.8%  2.7% | 1.14%   | assumption Percentage I         | mpact Relativ 2.14%  | curr + 100bp  e to Valuation 2.64%  (1.3%)  (1.8%) (2.1%) (2.1%) (2.3%) (2.5%) (2.4%) (2.4%) (2.6%) (2.5%) (2.5%) | Assumption 3.14%   | 1.46% | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5%  |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015<br>2016<br>2017<br>2018<br>2019 | 0.64%  0.64%  1.3%  1.8%  2.2%  2.4%  2.8%  2.6%  2.6%  2.6%  2.8%  2.7%             | 1.14%   | assumption  Percentage I  1.64% | curr + 50bp  mpact Relativ 2.14%   | curr + 100bp  e to Valuation 2.64%  (1.3%)  (1.8%) (2.1%) (2.1%) (2.3%) (2.5%) (2.4%) (2.4%) (2.5%) (2.5%)        | Assumption 3.14%   | 1.46%  1.46%  1.46%  0.4%  0.4%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5  |
| 2004<br>2005<br>2006<br>2007<br>2008<br>2010<br>2011<br>2012<br>2013<br>2014<br>2015<br>2016<br>2017<br>2018<br>2019 | 0.64%  0.64%  1.3%  1.8%  2.3%  2.2%  2.4%  2.4%  2.6%  2.6%  2.6%  2.6%  2.8%  2.7% | 1.14%   | assumption Percentage I         | mpact Relativ 2.14%  | curr + 100bp  e to Valuation 2.64%  (1.3%)  (1.8%) (2.1%) (2.1%) (2.3%) (2.5%) (2.4%) (2.4%) (2.6%) (2.5%) (2.5%) | Assumption 3.14%   | 1.46%  1.46%  1.46%  0.4%  0.4%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%  0.5%   | 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.46% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5%  |



#### **EXHIBIT G**

Page 1 of 2

# Components of Member Statement IBNR (i.e. "Discounted") Change During Month

RSP Alberta Non-Grid
AccountCode Desc IBNR - Discounted M/S IBNR - in \$000s

|                    | Values                                 |                            |   |   |                        |                          |   |
|--------------------|--|----------------------------|---|---|------------------------|--------------------------|---|
| AccYear            | Sum of Prior<br>Month Actual<br>Amount | Sum of Projected<br>Change | Sum of Change<br>Due to AvsP<br>Variances | Sum of Change<br>Due to Valuation<br>Implementation | Sum of Total<br>Change | Sum of % Total<br>Change | Sum of Current<br>Month Final<br>Amount |
| 2004               | 42                                     | (2)                        | 2   | -   | -                      | -                        | 42                                      |
| 2005               | 13                                     | -                          | -   | -   | =                      | -                        | 13                                      |
| 2006               | 18                                     | (1)                        | 1   | -   | =                      | -                        | 18                                      |
| 2007               | (209)                                  | 9                          | 24  | 304   | 337                    | (161.2%)                 | 128                                     |
| 2008               | 66                                     | (3)                        | 3   | 1   | 1                      | 1.5%                     | 67                                      |
| 2009               | (144)                                  | 7                          | (20)                                      | (21)  | (34)                   | 23.6%                    | (178)                                   |
| 2010               | (149)                                  | 5                          | (9)                                       | 233   | 229                    | (153.7%)                 | 80                                      |
| 2011               | 407                                    | (15)                       | (24)                                      | (177)   | (216)                  | (53.1%)                  | 191                                     |
| 2012               | 696                                    | (25)                       | (30)                                      | (3)   | (58)                   | (8.3%)                   | 638                                     |
| 2013               | 451                                    | (17)                       | 37  | 498   | 518                    | 114.9%                   | 969                                     |
| 2014               | 1,416                                  | (56)                       | 561                                       | (36)  | 469                    | 33.1%                    | 1,885                                   |
| 2015               | 2,373                                  | (94)                       | (147)                                     | (495)   | (736)                  | (31.0%)                  | 1,637                                   |
| 2016               | 1,110                                  | (27)                       | (455)                                     | 2,097   | 1,615                  | 145.5%                   | 2,725                                   |
| 2017               | 8,299                                  | (364)                      | (188)                                     | 1,646   | 1,094                  | 13.2%                    | 9,393                                   |
| 2018               | 16,871                                 | (742)                      | 161                                       | 97  | (484)                  | (2.9%)                   | 16,387                                  |
| 2019               | 36,361                                 | (578)                      | 792                                       | (1,647)   | (1,433)                | (3.9%)                   | 34,928                                  |
| 2020               | 10,183                                 | 3,382                      | 1,353                                     | (2,556)   | 2,179                  | 21.4%                    | 12,362                                  |
| <b>Grand Total</b> | 77,804                                 | 1,479                      | 2,061                                     | (59)  | 3,481                  | 4.5%                     | 81,285                                  |



# **EXHIBIT G**

Page 2 of 2

# Components of IBNR (i.e. "Undiscounted") Change During Month

RSP Alberta Non-Grid
AccountCode Desc IBNR - Undiscounted IBNR - in \$000s

|                    | Values                                 |                            |   |   |                        |                          | 1                                       |
|--------------------|--|----------------------------|---|---|------------------------|--------------------------|---|
| AccYear            | Sum of Prior<br>Month Actual<br>Amount | Sum of Projected<br>Change | Sum of Change<br>Due to AvsP<br>Variances | Sum of Change<br>Due to Valuation<br>Implementation | Sum of Total<br>Change | Sum of % Total<br>Change | Sum of Current<br>Month Final<br>Amount |
| 2004               | 36                                     | (2)                        | 2   | -   | -                      | -                        | 36                                      |
| 2005               | 5                                      | -                          | -   | -   | -                      | -                        | 5                                       |
| 2006               | 16                                     | (1)                        | 1   | -   | -                      | -                        | 16                                      |
| 2007               | (218)                                  | 9                          | 23  | 282   | 314                    | (144.0%)                 | 96                                      |
| 2008               | 64                                     | (3)                        | 3   | -   | -                      | -                        | 64                                      |
| 2009               | (221)                                  | 9                          | (21)                                      | -   | (12)                   | 5.4%                     | (233)                                   |
| 2010               | (218)                                  | 9                          | (12)                                      | 219   | 216                    | (99.1%)                  | (2)                                     |
| 2011               | 208                                    | (9)                        | (27)                                      | (157)   | (193)                  | (92.8%)                  | 15                                      |
| 2012               | 385                                    | (16)                       | 33  | -   | 17                     | 4.4%                     | 402                                     |
| 2013               | 251                                    | (11)                       | 34  | 486   | 509                    | 202.8%                   | 760                                     |
| 2014               | 1,061                                  | (45)                       | 555                                       | -   | 510                    | 48.1%                    | 1,571                                   |
| 2015               | 1,754                                  | (74)                       | (119)                                     | (359)   | (552)                  | (31.5%)                  | 1,202                                   |
| 2016               | (46)                                   | 5                          | (434)                                     | 2,066   | 1,637                  | (3,558.7%)               | 1,591                                   |
| 2017               | 5,717                                  | (320)                      | (188)                                     | 1,635   | 1,127                  | 19.7%                    | 6,844                                   |
| 2018               | 13,335                                 | (653)                      | 130                                       | 212   | (311)                  | (2.3%)                   | 13,024                                  |
| 2019               | 31,214                                 | (312)                      | 667                                       | (1,534)   | (1,179)                | (3.8%)                   | 30,035                                  |
| 2020               | 8,702                                  | 2,783                      | 1,387                                     | (2,230)   | 1,940                  | 22.3%                    | 10,642                                  |
| <b>Grand Total</b> | 62,045                                 | 1,369                      | 2,034                                     | 620   | 4,023                  | 6.5%                     | 66,068                                  |