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**TO: MEMBERS OF THE FACILITY ASSOCIATION**  
**ATTENTION: CHIEF EXECUTIVE OFFICER**  
**BULLETIN NO.: F19 – 011**  
**DATE: FEBRUARY 26, 2019**  
**SUBJECT: MEMBER USE OF THE RISK SHARING POOLS BARRED AND REINSTATED**

As part of our ongoing oversight of the Risk Sharing Pools (RSPs), Facility Association management has been working with a relatively large user of the RSPs who was experiencing difficulty with submitting transactions at a quality level comparable with that of members generally. The issue initially arose in May 2016 through the Risk Sharing Pool audit process.

Facility Association management and staff, with the oversight of the Facility Association Audit and Risk Committee, worked with the member company to attempt to achieve a resolution of outstanding erroneous transactions and to ensure an acceptable level of transaction quality. Unfortunately, the member company was unable to achieve this. As a result, at its August 2018 meeting, the Facility Association Board of Directors passed a resolution barring the member from submitting new and renewal business transactions for all RSPs for a period of three months commencing October 1, 2018. Reinstatement of the right to submit business was conditional on a number of quality objectives being met, and we are pleased to report that the member met those objectives, and its use of the RSPs was reinstated January 1, 2019.

Facility Association management and staff are charged with ensuring the soundness of the mechanisms administered by the Association; considerable resources are dedicated to this aim, in particular in regular monitoring and audit activities. Further, the Board of Directors has an obligation to all members to ensure that submissions to the RSPs are at an acceptable level of quality. Barring a member from using one or more RSPs occurs rarely, but members should remain aware that the Board will take action when it believes it is in the best interests of all members.

Members with questions about RSP submissions are asked to contact Norm Seeney, VP Finance & Member Services at 416-644-4914, [nseeney@facilityassociation.com](mailto:nseeney@facilityassociation.com).

Saskia Matheson  
President & C.E.O.