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**TO: MEMBER OF FACILITY ASSOCIATION**  
**ATTENTION: CHIEF EXECUTIVE OFFICER**  
**BULLETIN NO.: F2020-038**  
**DATE: JUNE 23, 2020**  
**SUBJECT: FACILITY ASSOCIATION SERVICING CARRIER WITHDRAWAL**

I am writing to inform you that Co-Operators Insurance have notified the Facility Association that they are withdrawing as a Servicing Carrier for Facility Association in all the jurisdictions in which they currently serve. In accordance with the terms of the Servicing Carrier agreement, Co-Operators is providing 18 months' notice of their withdrawal.

We respect Co-Operators has made a difficult decision in the face of their business priorities and their analysis of the relative costs and benefits of continuing as a Servicing Carrier. The established course of action from previous withdrawals of Servicing Carriers has been to assign the business in question to one of the remaining Servicing Carriers to ensure access to the FARM for customers. We do not anticipate any service disruptions or availability issues. We will work closely with all three of the Servicing Carriers to ensure a smooth transition for customers and determine the best course of action for the broader insurance community including, brokers and agents, the carriers, our members and other stakeholders.

Saskia Matheson  
President & CEO