

Frequently Asked Questions

1. Who is eligible to receive the Video Telematics incentive reduction?

In order to receive the incentive reduction, participants must enroll in the program. Currently, this program is available only to eligible taxis insured in Ontario.

2. I am a Taxi Operator, who do I contact to enroll in the Video Telematics Program?

Taxi Operators and their brokers interested in this program should contact:

Foresight Insurance Analytics Inc. at <https://foresightanalytis.ca>; sales@foresightanalytics.ca; 905-425-1640 to get setup with video-telematics monitoring.

Once the device is installed and activated, your Broker can send a request to add the Video Telematics incentive reduction to your policy, at New Business or Renewal. Our Servicing Carrier will verify enrollment date and type of services subscribed (Monitoring Services, Personalized Coaching) on all listed Taxi drivers prior to adding the discount to your policy.

3. Who is an Approved Provider?

Facility Association's approved providers list for Ontario Taxis are as follows:

Foresight Insurance Analytics Inc. at <https://foresightanalytis.ca>; sales@foresightanalytics.ca; 905-425-1640

4. What kind of information is collected by Approved Providers telematics devices?

Approved Providers may collect information to evaluate the operation of your vehicle and provide you with feedback to improve your overall driving behavior.

The information collected varies by the Approved Providers software and equipment, but can include video footage inside and/or outside the vehicle, your driving style or other activity that would impact the safe operation of your vehicle.

Please refer to your Participation Agreement and End User Licensing Agreement for details. Inquiries regarding the type of information collected are to be directed to the Approved Provider.

5. What kind of information is collected by Facility Association in connection with the telematics program?

Our Approved Providers will provide Facility Association with a subscription list, indicating which vehicle has equipment installed, the drivers who will be driving the vehicle and policy number and your video telematics safety score. This information will allow us to verify and add the Video Telematics incentive reduction to your policy.

FA will not access the Telematics data of the participants. The access to this data will remain strictly between the firm(s) and the customer. FA will only receive an initial score and a score at the end of the term of each policy. If over a period of time participants scores improve, the vehicle/policy may be successful in obtaining coverage outside of FA.

6. How will my privacy be protected?

FA will not access the Telematics data of the participants. The access to this data will remain strictly between the firm(s) and the customer. FA will only receive an initial score and a score at the end of the term of each policy. If over a period of time participants scores improve, the vehicle/policy may be successful in obtaining coverage outside of FA.

Approved Providers are also taking steps to protect your personal information. Please contact your Approved Provider for details.

7. I'm experiencing issues with the installation or operation of the equipment or smartphone application. Who can I contact for assistance?

For all issues related to the use or operation of the equipment or software application, please contact your Approved Provider.

8. I don't agree with my assigned video telematics safety score. Who can I contact to discuss this?

For all issues related to your score, please contact your Approved Provider.

9. I no longer wish to participate in this program. Who do I contact to cancel?

Please contact your Approved Provider if you no longer wish to participate in the Video Telematics Program. Note that following the cancellation, your policy will be updated and the incentive reduction received at enrollment will be removed.